



(Client Name)  
(Client Address)  
(Client City, Zip)

Dear \_\_\_\_\_,

At JLS Environmental Services Inc. we are committed to providing Superior Service to all our customers. Now that your recent reconstruction project has been completed, we would like to ask your impression of our service.

We would appreciate it if you could take a moment to complete the questionnaire below and return it via email to projects@jlsinc.com, or complete online at www.jlsinc.com. By completing this form, you are helping us to maintain the superior service we pride ourselves in providing. Thank you in advance for taking the time to help make JLS Environmental Services Inc. the best we can be.

- 1. Were our workers on the job at the time scheduled?  Yes  No
- 2. If not, were you notified in advance of the changes?  Yes  No
- 3. Were you kept informed of the progress on your job?  Yes  No
- 4. Were the repairs completed in a professional manner?  Yes  No
- 5. Were our workers courteous?  Yes  No
- 6. Was the job site kept clean?  Yes  No
- 7. Were you satisfied with the quality of the workmanship?  Yes  No
- 8. Can we use you as a reference for other customers in the future?  Yes  No

Please rate your overall experience with JLS Environmental Services Inc.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Satisfied at all

Comments: \_\_\_\_\_  
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